

# EMPLOYEE SATISFACTION SURVEY



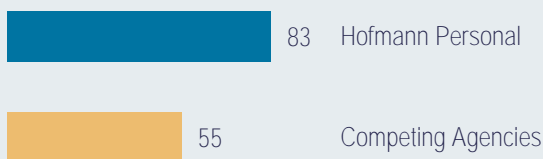
The survey was carried out externally by the research and consulting agency B-inside s.r.o. in the spring of 2021. All Hofmann Personal agency employees were contacted. The survey was attended by 659 Hofmann Personal agency employees from the Czech Republic, Ukraine, Bulgaria, Serbia, the Philippines, Slovakia, Romania, Poland and Hungary.

**B-inside**

The overall satisfaction of Hofmann Personal employees reached 83 points out of 100



## SATISFACTION WITH HOFMANN PERSONAL AND WITH COMPETING AGENCIES



Hofmann Personal is rated significantly better than other agencies

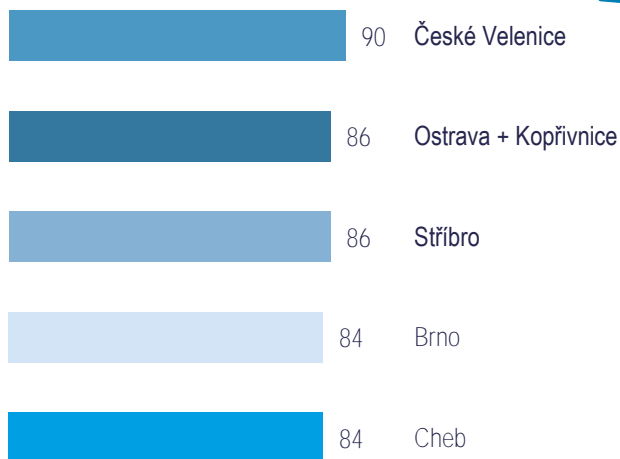
## PERCEPTION OF HOFMANN PERSONAL AND COMPETITIVE AGENCIES

% of those, who agree with the statement



## BEST RATED BRANCHES

Average satisfaction by branch



The remaining branches were on average satisfied with 82 - 71 points out of 100.

The employees falling under the **České Velenice** branch are generally the most satisfied



87% of employees want to continue to work for Hofmann Personal in the next six months



One third of the employees learned about the agency from family or acquaintances



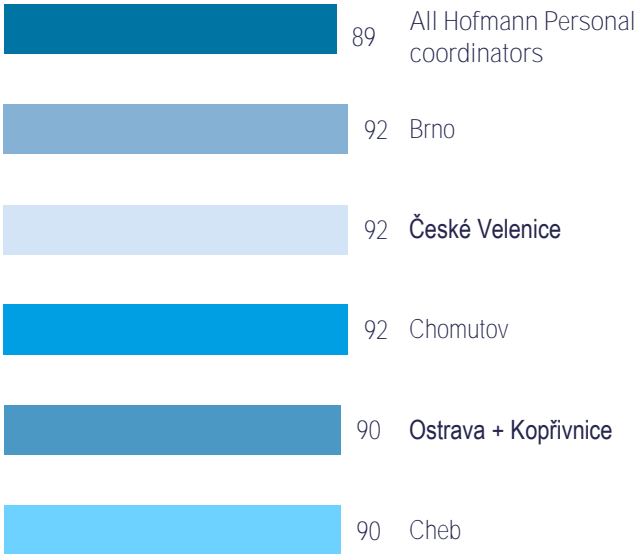
# HOFMANN PERSONAL COORDINATORS

97% of employees know who or where to contact Hofmann Personal if necessary



## BEST RATED COORDINATORS

Average satisfaction with the coordinator



The remaining branches were on average satisfied with the coordinator at 89-82 points out of 100.

My coordinator always communicates decently and pleasantly

93 b./100

I always reach my coordinator quickly by phone

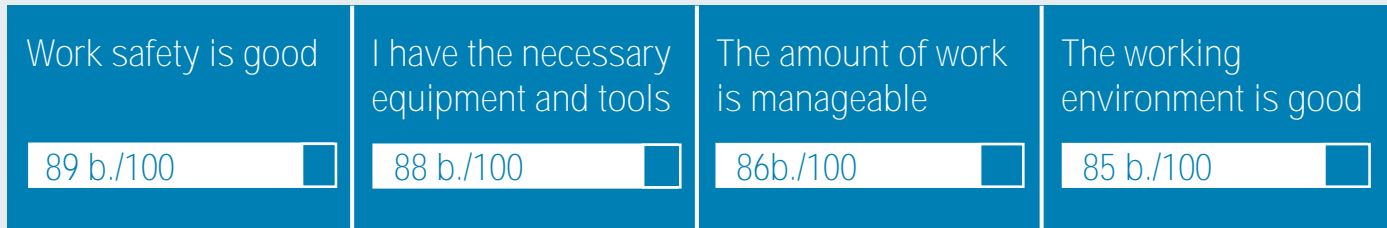
89 b./100

My coordinator will always advise and help me

89 b./100

## TEMPORARY STAFFING COMPANIES HOFMANN PERSONAL

The overall satisfaction with the company for temporary assignment reached 85 points out of 100



## ACKNOWLEDGMENTS OF MANAGING DIRECTOR

Dear colleagues,

let me thank you for your participation and openness in the employee satisfaction survey that took place with us this spring. The survey provided us with feedback, thanks to which we will be able to improve working conditions and your overall satisfaction. We would like to share the results of the survey with you.

Thank you

Gabriela Hrbáčková | Managing Director Hofmann Personal Czech Republic